Santal Bidroha Sardha Satabarshiki Mahavidyalaya

ESTD-2005

Government Aided, NAAC Accredited College

Affiliated to Vidyasagar University & Recognized by UGC (under 2(f) & 12(B)

P.O: Goaltore, Dist: Paschim Medinipur, PIN-721128

Phone & Fax: 03227-288063, Email:sbssm_goaltore@rediffmail.com, Website:www.sbssmahavidyalaya.ac.in

Ref: *Date:*

Feedback Analysis & Action Taken Report 2020-2021: Parents

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INTERNAL QUALTTY ASSURANCE CELL (IQAC)
FEEDBACK ANALYSIS & ACTION TAKEN REPORT 2020-2021

Santal Bidroha Sardha Satabarshki Mahavidyalaya attains feedback from the parents with observation to consisting of covering of the entire teaching learning procedure related to their wards in various aspects during several assembly organized by the college in each academic session. Sample feedback forms are available in our college website.

IQAC has enacted a prevalent figure surveying the data accordingly. Based on the analysis of IQAC on various feedbacks the necessary actions will be taken.

1. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT-PARENTS

IQAC collected feedback from students concerning college infrastructure, teachers quality and different other aspects. The narration of feedback analysis and substance of action taken report are as follows.

Parents Feedback Analysis (2020-2021)

Total Response Received: 09

Sl.No	Details	Excellent	Good	Average	Fair
1	Admission Procedure	0.00%	55.56%	33.33%	11.11%
2	Infrastructure	0.00%	66.67%	33.33%	0.00%
3	Fee Structure	22.22%	77.78%	0.00%	0.00%
4	Curriculum	66.67%	33.33%	0.00%	0.00%
5	Academic Discipline i.e Timely Conduct of Lecture/ Practical/ Project	11.11%	44.44%	33.33%	11.11%
6	Teacher-Student relation	33.33%	55.56%	11.11%	0.00%
7	Non-Teaching Staff- Student relation	22.22%	44.44%	22.22%	11.11%
8	Use of Information and Communication Technology in the College	22.22%	44.44%	33.33%	0.00%
9	Library Facilities	0.00%	33.33%	55.56%	11.11%
10	Cocurricular/ Extracurricular Activities	11.11%	44.44%	44.44%	0.00%

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Parents Feedback Analysis (2020-2021)

	Admission Procedure	Infrastructure	Fee Structure	Curriculum	Academic Discipline i.e Timely Conduct of Lecture/ Practical/ Project	Teacher-Student relation	Non-Teaching Staff-Student relation	Use of Information and Communication Technology in the College	Library Facilities	Cocurricular/ Extracurricular Activities
Excellent	0.00	0.00	22.22	66.67	11.11	33.33	22.22	22.22	0.00	11.11
Good	55.56	66.67	77.78	33.33	44.44	55.56	44.44	44.44	33.33	44.44
Average	33.33	33.33	0.00	0.00	33.33	11.11	22.22	33.33	55.56	44.44
Fair	11.11	0.00	0.00	0.00	11.11	0.00	11.11	0.00	11.11	0.00

Excellent Good Average Fair

Ref: *Date:*

2. Action Taken Report- Based on the Feedback Received from Parents 2020-2021

- Library services have been be improved. E-resources have been increased. Central Library has already been introduced SOLE software for online access.
- Online teaching learning practices are started. Online classes through virtual mode, Study materials are provided to the students through WhatsApp Groups
- Google form, Online Feedback Test, Internal Assessment Exams, End Semester Exam, Webinars are organized for the students through online.
- Emphasized on e-materials and e-learning as all teaching learning processes are conducted online. Even various social medias like WhatsApp, YouTube and Facebook are used for teaching learning procedure.
- 35 academic activities are undertaken through online mode including Students' Seminars out of which 5 are International webinars.
- Different events like webinars, cultural programs and awareness programs are organized to overcome and boredom of students in COVID 19 situation.
- More WhatsApp Groups are created by the Head/Coordinators of the respective departments
- Every effort is made to communicate with the college and the parents.
- Notices are displayed through WhatsApp groups and college website also.
- The phone numbers and email-IDs of the students are kept with the college authorities to contact their parents in case of any emergency.